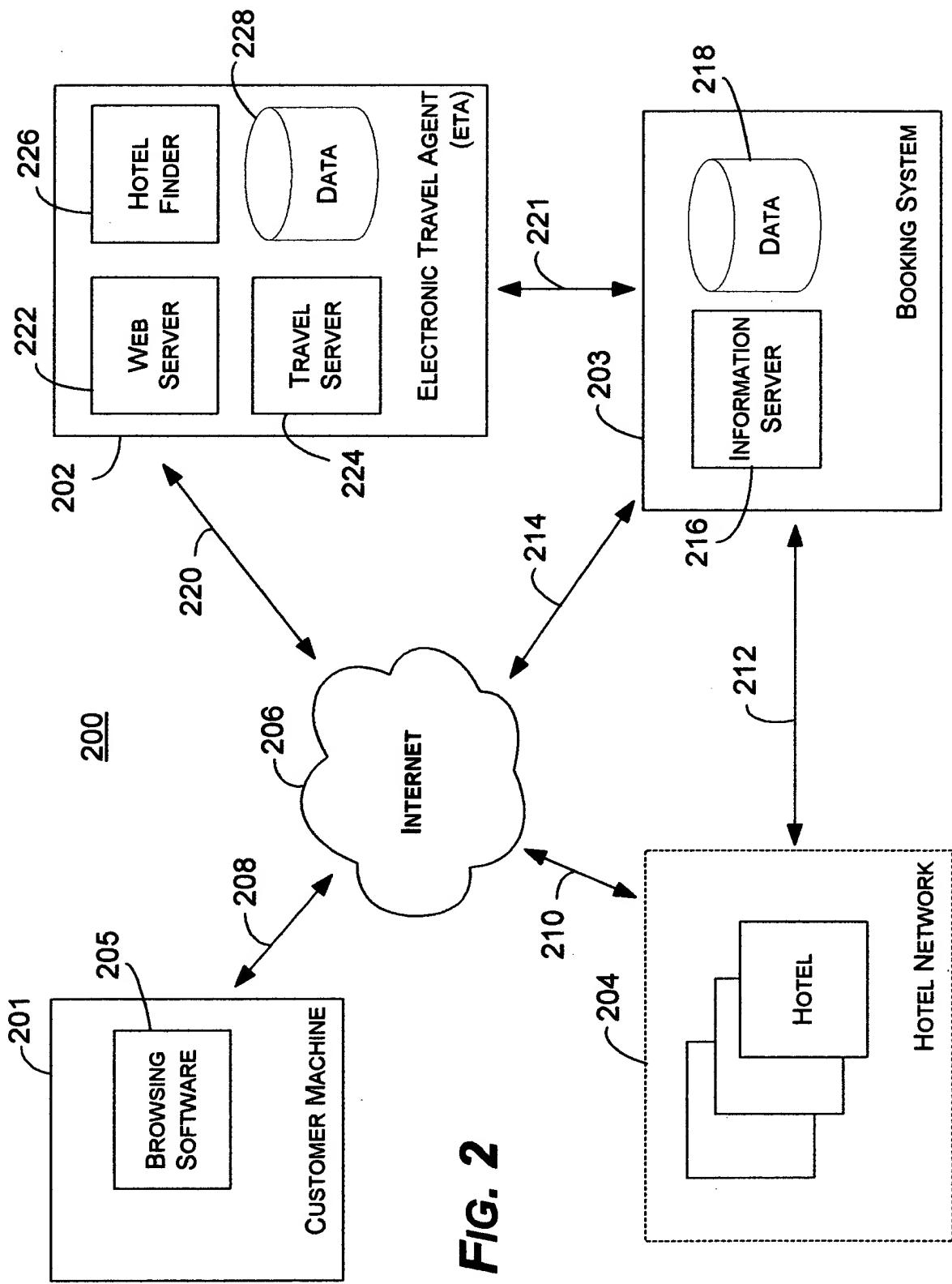
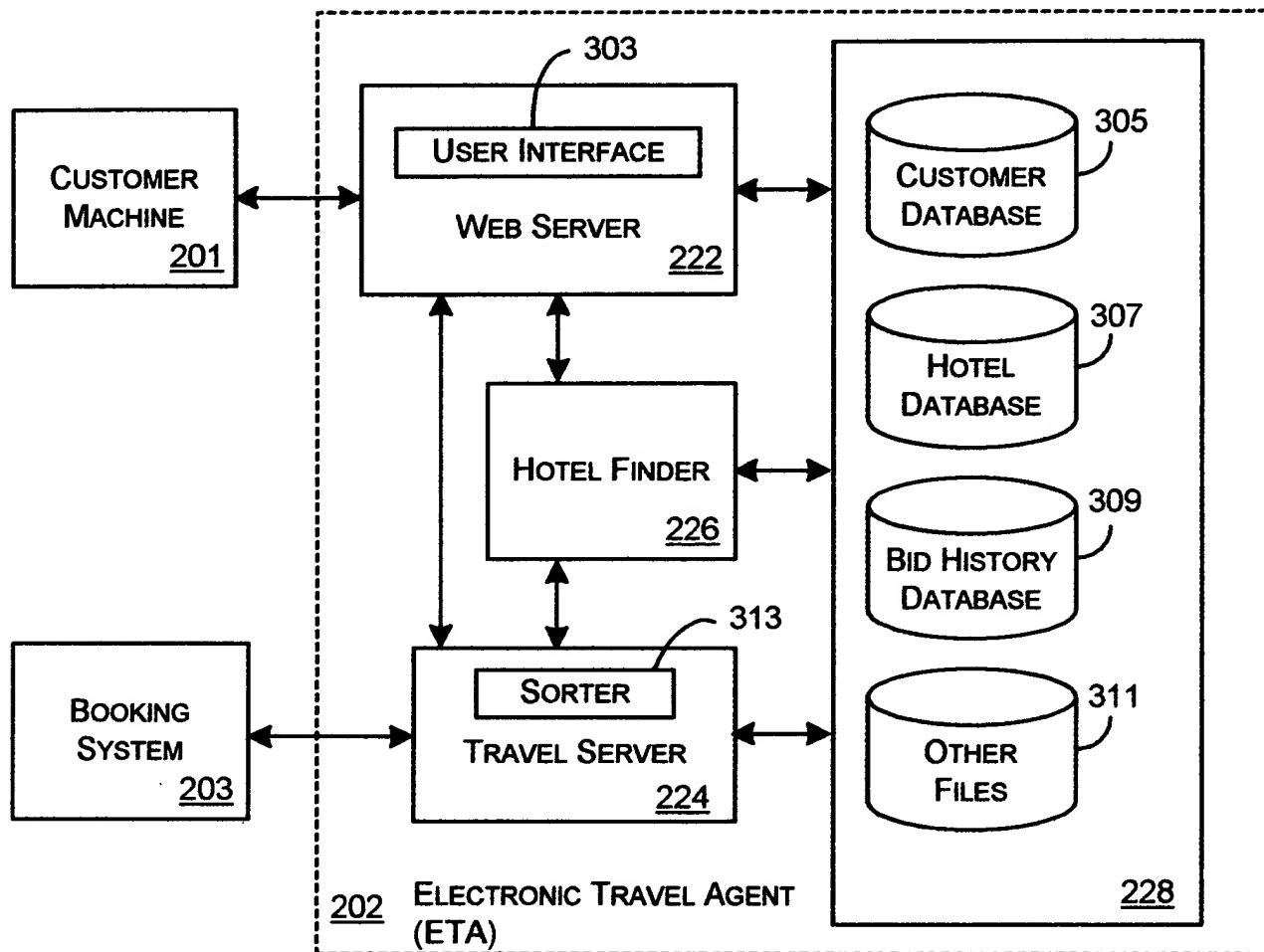


FIG. 1



**FIG. 3****FIG. 4**

The Customer Database is organized into four columns:

CUSTOMER	AUTHENTICATION INFORMATION	E-MAIL	OTHER INFO.

Annotations indicate specific fields:

- 401** points to the first row of the table.
- 403** points to the **CUSTOMER** column header.
- 405** points to the **AUTHENTICATION INFORMATION** column header.
- 407** points to the **E-MAIL** column header.
- 409** points to the **OTHER INFO.** column header.

CUSTOMER DATABASE

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FIG. 5

HOTEL ID	RATING	DESTINATION	AREA	AVERAGE RATES	OTHER INFO.

501

HOTEL DATABASE

FIG. 6

BID ID	CUST. ID	CHECK IN DATE	OTHER BID INFO.

601

BID HISTORY DATABASE

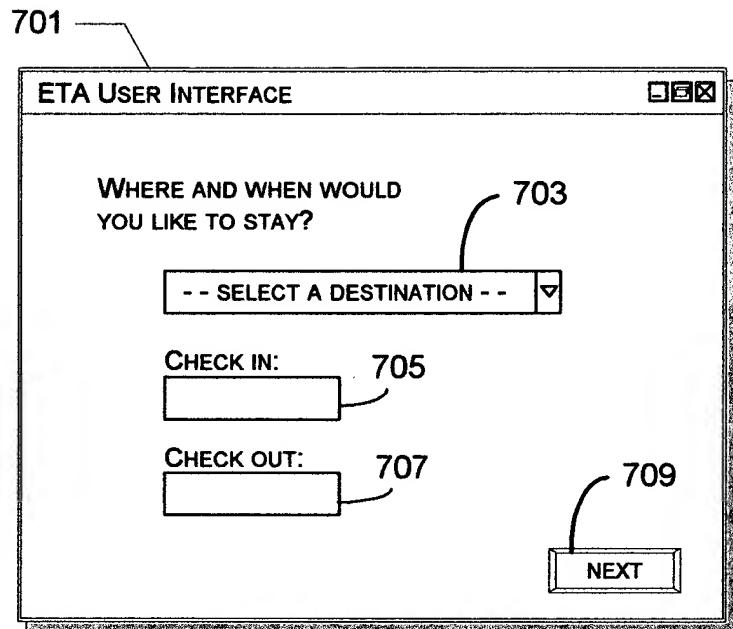


FIG. 7

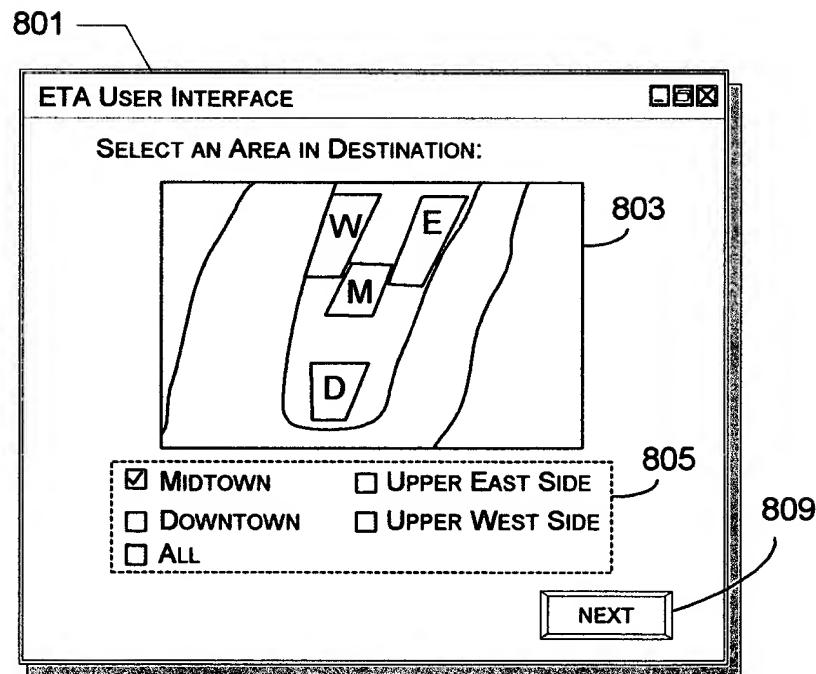


FIG. 8

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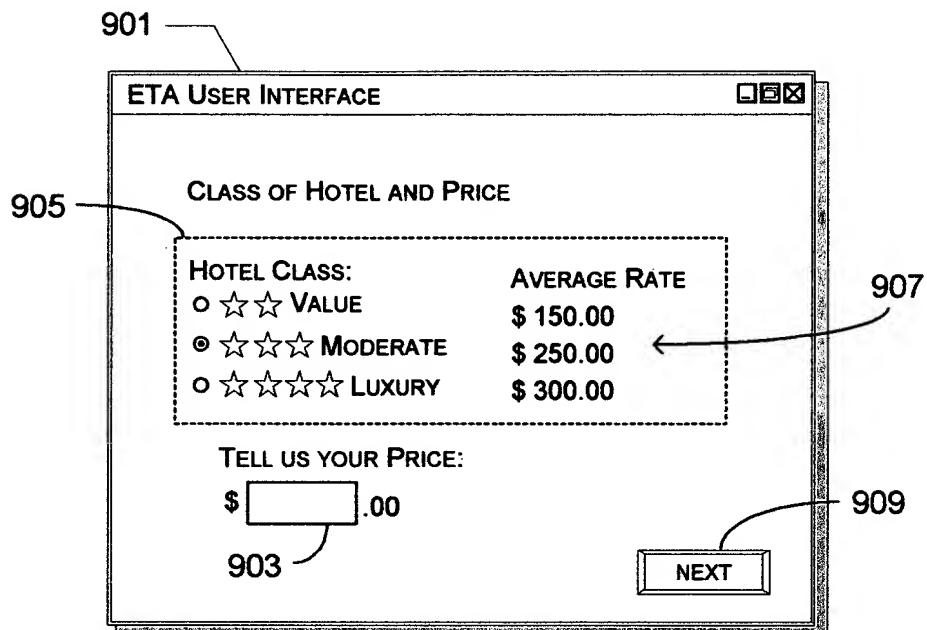


FIG. 9

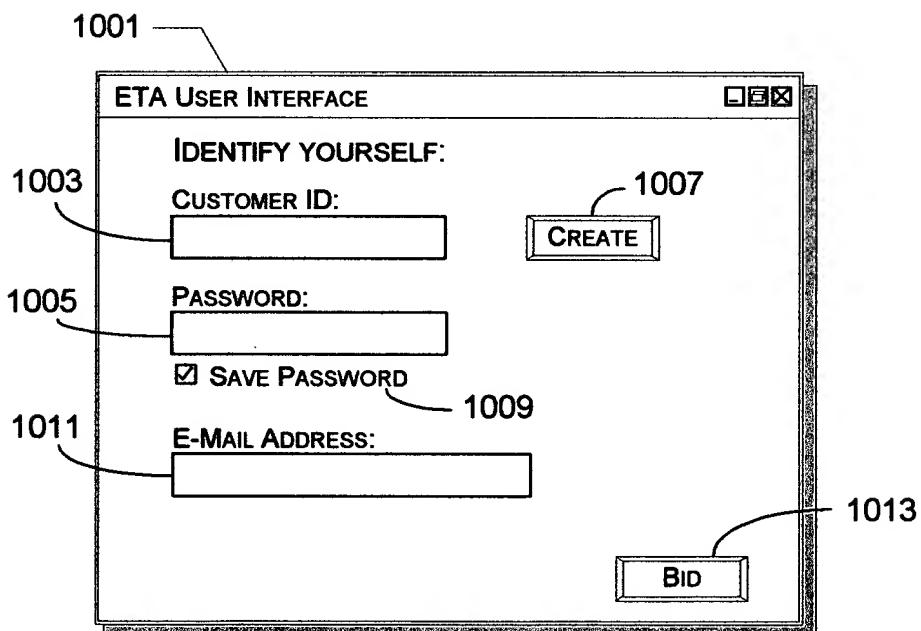


FIG. 10

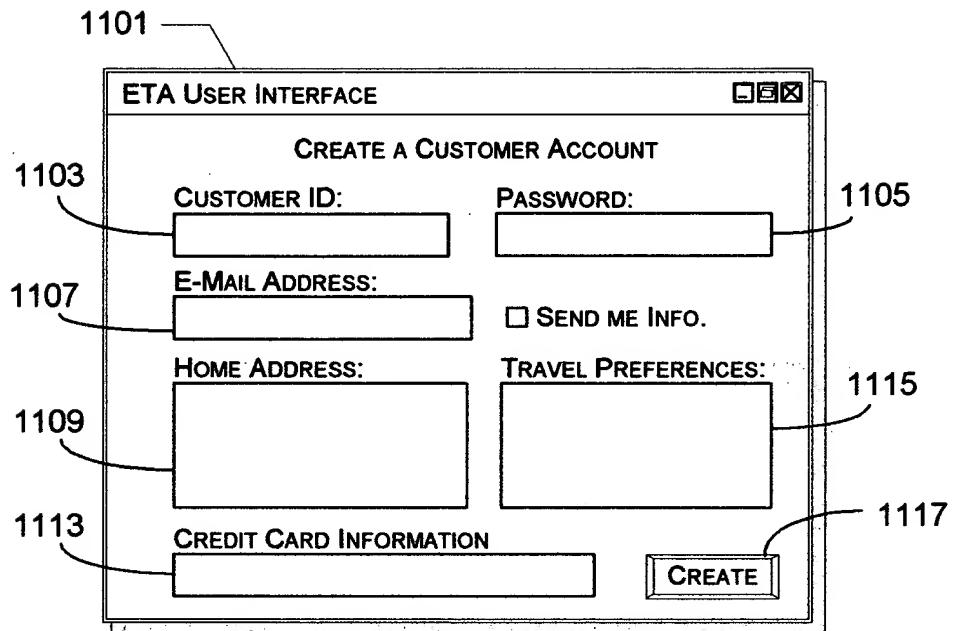
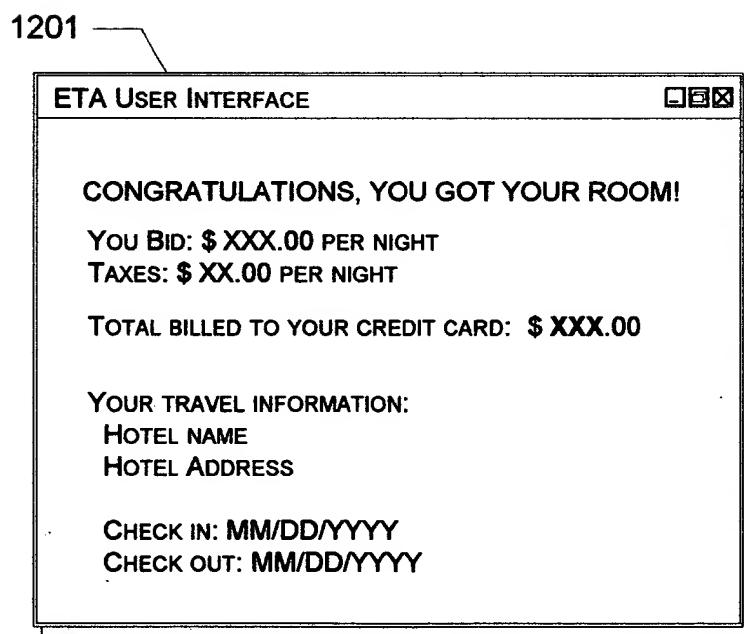
**FIG. 11****FIG. 12**

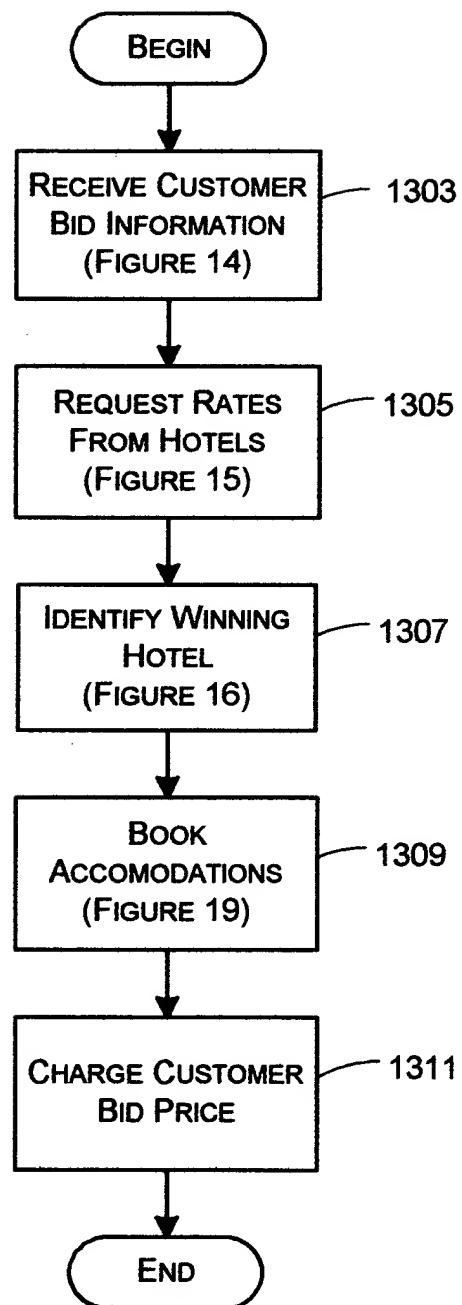
FIG. 13

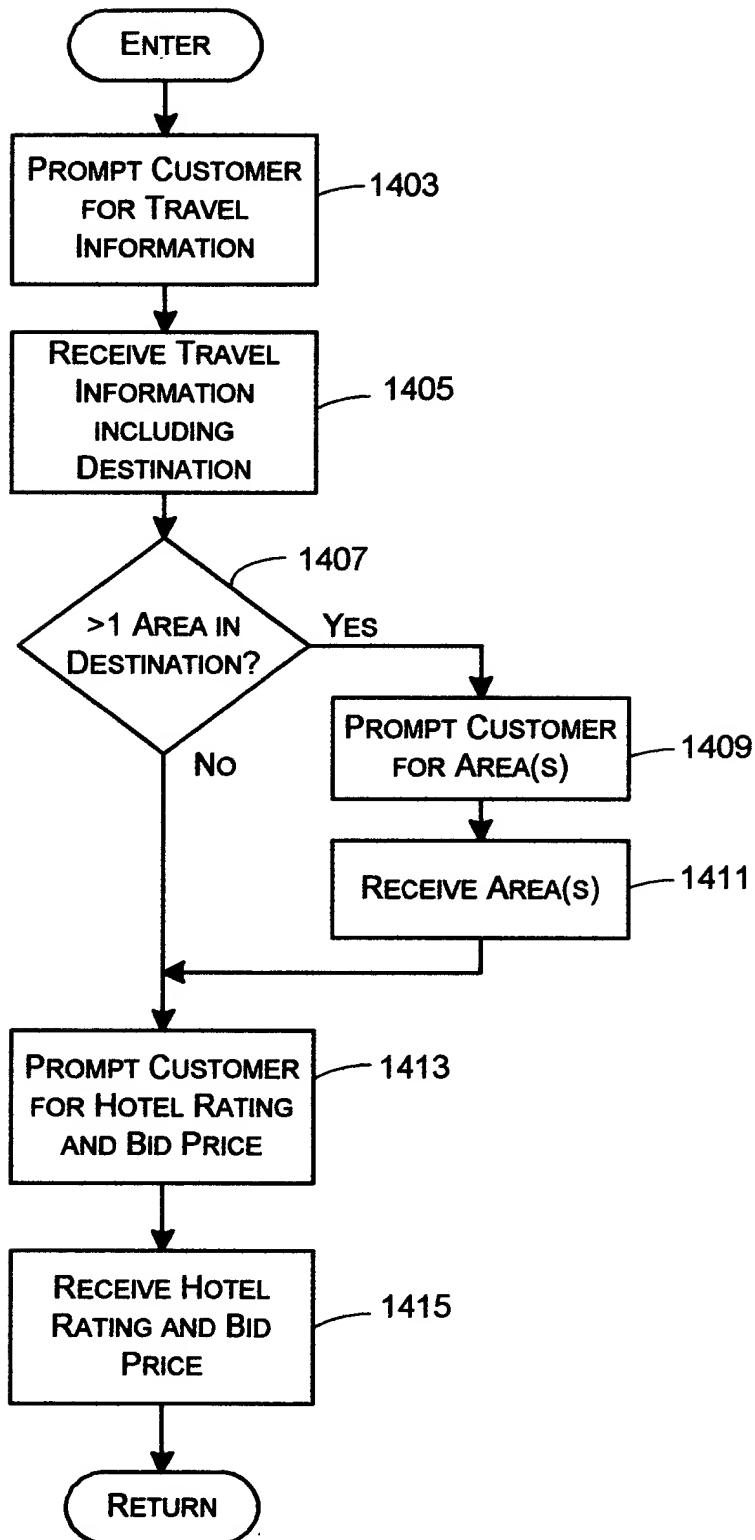
FIG. 14

FIG. 15

0 96 463.24 - 082600

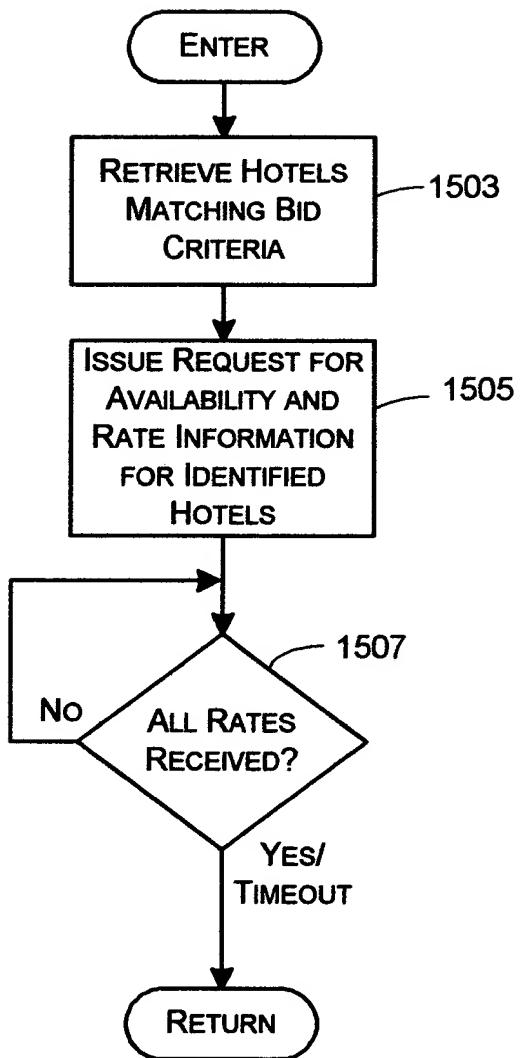
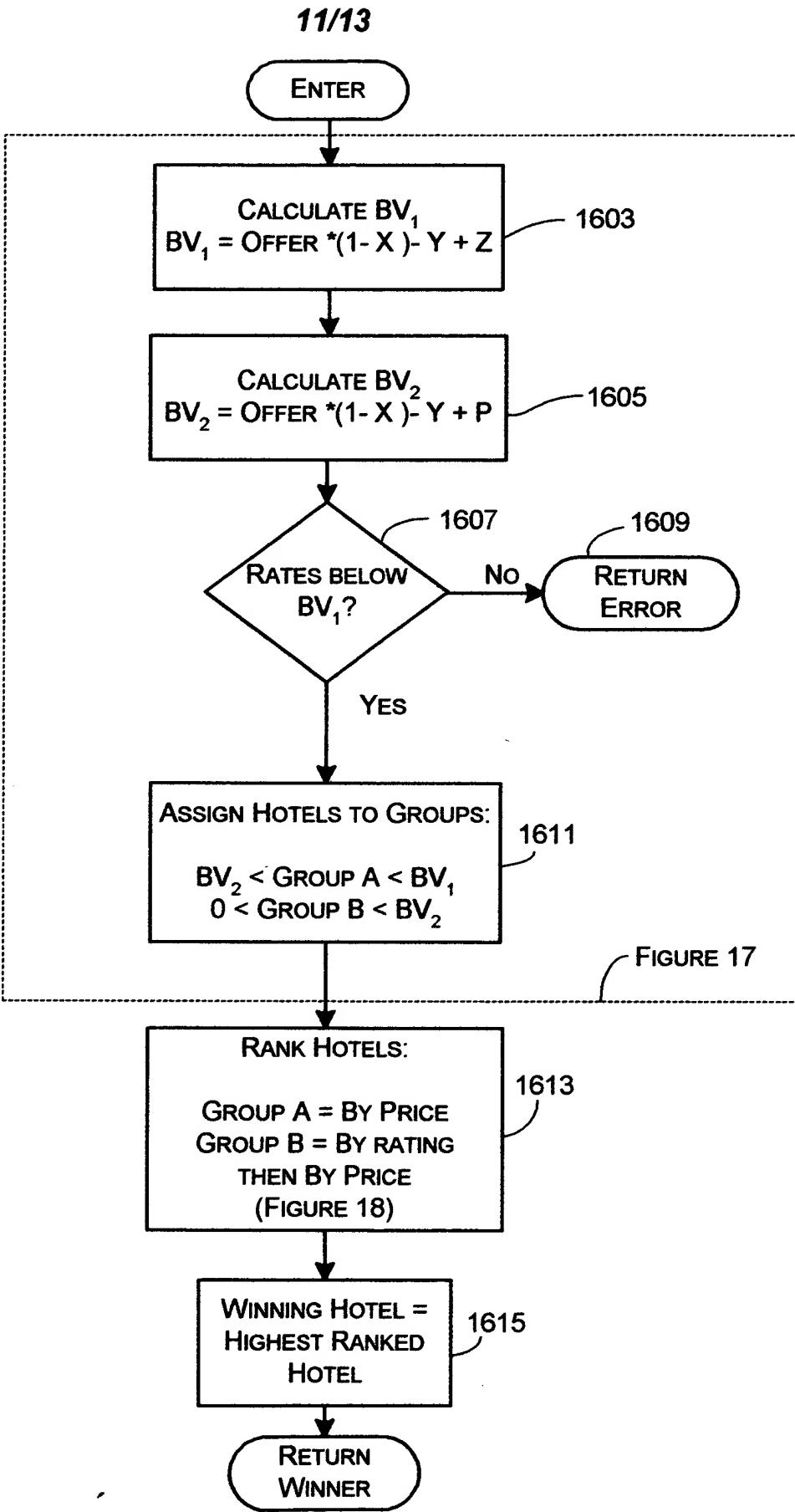
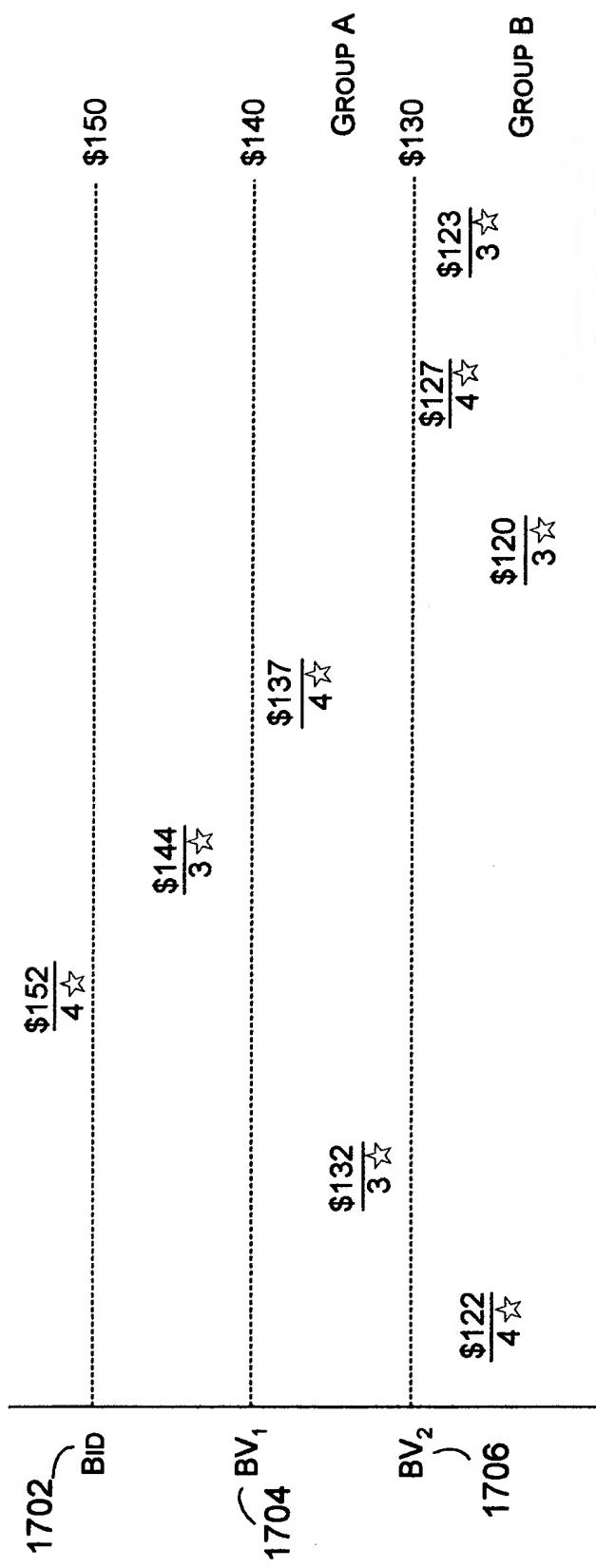


FIG. 16



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HOTEL A HOTEL B HOTEL C HOTEL D HOTEL E HOTEL F HOTEL G HOTEL H

FIG. 17

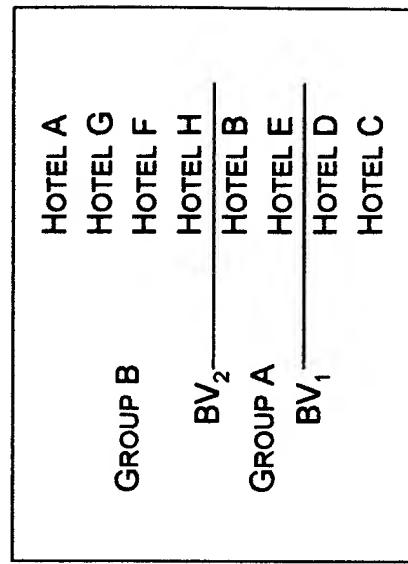


FIG. 18

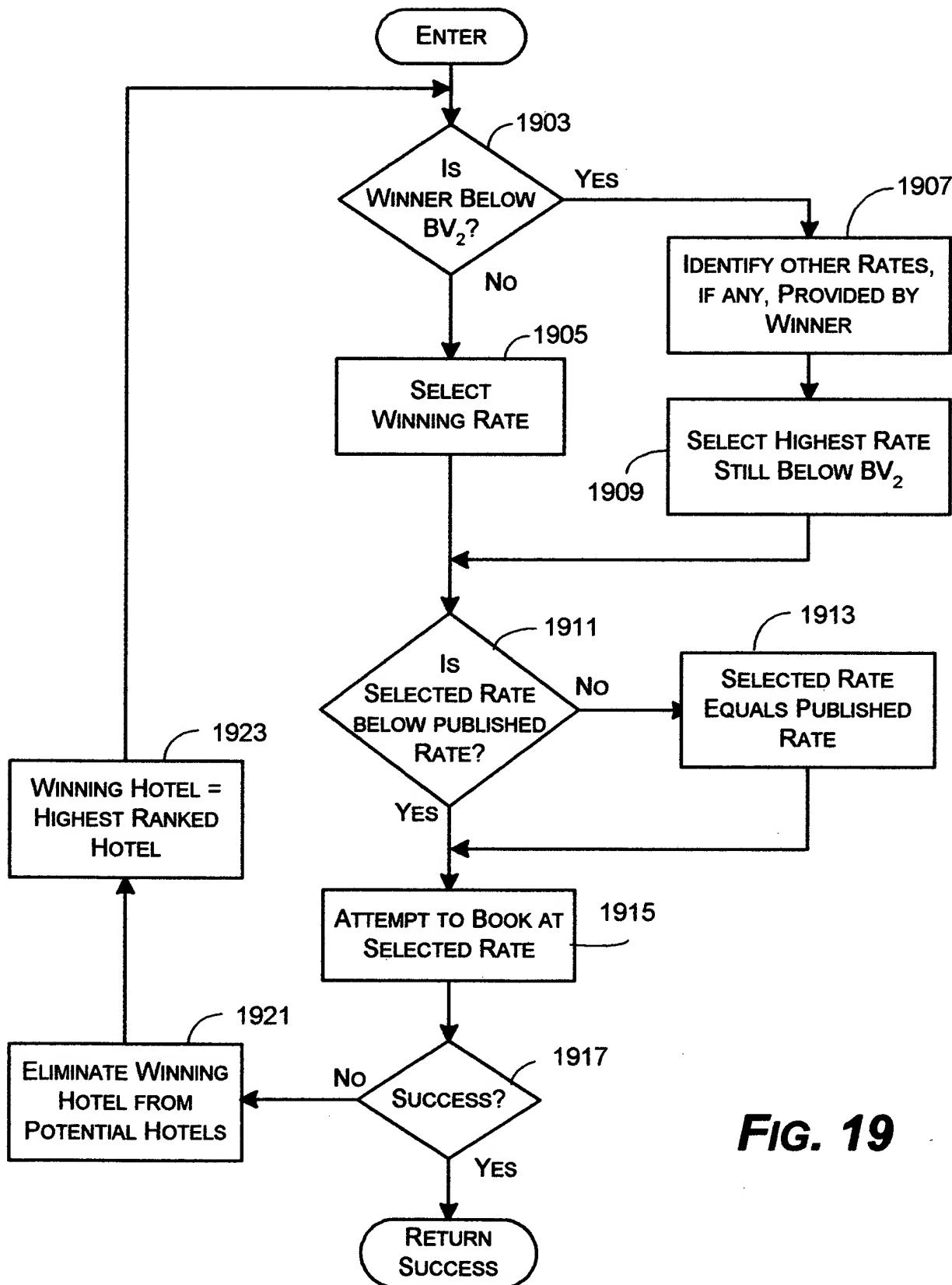


FIG. 19